From: Doug Riddle
To: Microsoft ATR
Date: 1/28/02 4:47pm
Subject: Microsoft Settlement

## To Whom It May Concern:

I think the increasing frequency of computer viruses and denial of service attacks only serve to underscore how important competition is in the market place, and how poor quality and service can get in the face of a monopoly. Microsoft is knowingly producing shoddy products because they can force suppliers to comply with their demands. They use their size, market share and media assets to avoid competition, while their lawyers tie up what competition and complaints there are. I do not want to see them shut down, but I want real accountability to the public built into the remedy. Please help see to it that any proposed settlement has teeth, or do not settle.

Warmest Regards, Doug Riddle

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